



# CAMP/BENCH REPORT

## HARIDWAR UTTRAKHAND

13<sup>th</sup> December, 2019

NATIONAL COMMISSION FOR PROTECTION OF CHILD RIGHTS  
NEW DELHI

*Working Report*

## INTRODUCTION

The camp of the National Commission for Protection of Child Rights was held at Aspirational district of Haridwar on 13<sup>th</sup> December 2019. The bench was chaired by Honorable Member of NCPCR Dr. R.G. Anand, along with Mr. Deependra Kumary Chaudhary (IAS) and Mr. Mr. Senthil Avoodai K Raj S (IPS). In the beginning, Honorable Member NCPCR addressed media representatives regarding the functioning of the Commission and emphasized on the objectives of conducting such public hearings nation-wide. After the media interactions, round the hearing of complaints began. A total 113 of complaints were received by the bench out of which all 51 complaints were heard by the Bench and on the spot; instructions were passed to the concerned departments in order to redress those complaints within a stipulated time frame



## BEFORE THE SITTING OF THE BENCH

### Non-Governmental Organization NGO'S MEETING

The National Commission for the Protection of Child Rights conducted an NGO Consultation meet on 11.12.2019. The meeting was organized in a meeting hall at District Collectorate Office at Haridwar. The NCPCR team along with the additional district magistrate of Haridwar, chaired the consultation meet. During the meeting, the NCPCR team informed the NGO's about the objective and purpose of convening a National Bench for addressing issues related to child rights violations in the district. The team also informed the respective NGO's about the roles and responsibilities of the commission and work done by the commission all over the years in protecting and preserving the rights of children. Further NGO's were also

apprised of nature of complaints that fell within the purview of the power of the commission to enable them to identify and bring complaints before the bench to maximize its reach. Out of 98 NGO's registered under NITI Aayog Darpan portal around 25 NGO's have participated in this meeting. The Commission informed the NGO's about the objective of National Bench and asked them to mobilize their resources in order to generate complaints and to bring those complaints in grid or try getting complainants in order to highlight the prevalent child rights violation from their district on the day of the sitting of National Bench.

The objective of conducting a meeting with the NGO's was as follow:

- To apprise NGO's of their roles and responsibilities towards the children, since NGOs' are identified as one such organisation that are working relentlessly at the grass root level and are expected to be very well aware of the problems in their district.
- Further to bring complaints in grid or complainants or represent cases on behalf of the children pertaining to child rights violation from their district on the day of the sitting of bench/ camp.
- To disseminate information to the local people not just about the bench/camp being conducted in their districts but also sensitize them about the National Commission for the Protection of Child Rights (NCPCR) and its mandate to take cognizance on matters relating to child rights violations.

#### **KEY HIGHLIGHTS FROM THE NGO-MEETING**

- Representations of the NGO's were satisfactory in the meeting, out of 92 only 25 were present at the time of the meeting. Upon holding discussions with the NGOs, several revelations were made:
- Concerns relating to poor infrastructure of schools and Public Health Centre were raised.
- Child begging was a rampant issue in Haridwar, especially through children coming from other parts of the country.
- Several NGOs revealed the inefficiency of the Child Welfare Committee in dealing with matters relating to children.

#### **INSPECTION VISITS**

Haridwar, Uttarakhand (11.12.2019 – 13.12.2019):

Rajkiya Vishesh Grih, Roshnabad, Haridwar (CCI for CCL boys - Place of Safety and Special Home)

A team consisting of Ms. Anjali Mahalke, Mr. Abhikarsh Tyagi and Mr. Brijesh Kumar from NCPCR, visited the CCI in Haridwar on 11.12.2019. During the visit the team interacted with children placed there, in order to enquire about the atmosphere and facilities provided in the institution. It was observed that the institution was kept in a hygienic manner and premises were found to be clean. Rooms of children were well

ventilated with proper beds and clean sheets.

Although the institution was well kept, still there were few gaps in the infrastructure and shortage of staff. No medical officer was readily available in the institution and they just had linkages with one medical examiner, which was also linked with other similar institutions which raises a concern about his availability in emergency situations and medical requirements during the night hours. Electrical fittings in the premises were found to be open at some spots and raises concern for safety of children placed there. The counselor appointed at the institution was well versed with her job role, but she had been appointed at multiple institutions which affects the efficiency and makes it difficult to deal effectively in regard to providing counseling to children. The counselor was linked with four such institutions.

### **Rajkiya Samprekshan Grih Roshnabad, Haridwar (CCI for CCL boys – Observation Home)**

The team from the Commission visited the said observation home where under trial children were kept. The institution was well maintained, with adequate facilities. The children were linked to skill development training, which is a good initiative in order to secure their future. Although, there was similar shortage of medical and counseling staff as other institutions in proximity because same medical and counseling officer were linked to the said institution, eventually dismantling their efficiency in dealing with many children.

### **Rajkiya Bal Grih, Roshnabad, Haridwar (CCI for CNCP boys – Children's Home)**

A team consisting of Shri Raman Kumar Gaur, Mrs. Nidhi Kaushik, Ms. Anjali Mahalke and Abhikarsh Tyagi from NCPCR visited the said CCI. During the teams visit, it was observed that the CCI was well maintained and few of the children were found to be attending their arts class. The CCI was equipped with E-class facilities where the children were found to be studying history class. The washrooms were clean and hygienic. There was no specified room for counseling and common room was being used. Upon interaction with the children, it was found that many of them belonged to other states across the country and little efforts were being made by the institution for repatriating these children.

## **SCHOOL VISITS**

### **Rajkiya Prathmik Vidyalaya Jagjeetpur, Haridwar (Primary School) and Rajkiya Uchh Prathmik Vidyalaya Jagjeetpur, Haridwar (Upper Primary School)**

Visit at this Primary and Upper Primary School was made by the team of two members Anjali Mahalke and Nidhi Kaushik Sharma on 12.12.2019. Both school are present in same campus, the visit was made early

morning right before the school starting time, the students were found sweeping the floors, the toilets were blocked and children themselves reported of cleaning them, most toilets which entitled to children's use have been locked by the teachers for their personal use. The school was not gated and locals have been found at the site reporting issues about the school, which reveals an unsafe situation for school going children. The playground was found to be uneven and filled with rainwater which can be seen as a safety issue for the children. There was no play material for the children and children reported for doing manual work in school premises, like picking up stones and cleaning premises, which is an outright violation of Right to Education Act, 2009. Along with infrastructural issues, the school principal was not aware about the NCPCR's bench.

### **RajkiyaPrathmik Vidyalaya Missarpur, Haridwar (Primary School)**

Second school visit at this Primary School was conducted on 12.12.2019, by team comprised of Anjali Mahalke and Nidhi Kaushik Sharma, similar situation have been found in this school as well, children were waiting for the school to open, although they were on time and no teacher have been found present for over 15 minutes during school time. There was no boundary wall at the school, and the school was right at the main road, which is an extremely dangerous situation for children. The swings in the school were broken and no play material was provided for the children.

## **ON THE DAY OF SITTING OF BENCH**

The camp of the National Commission for Protection of Child Rights was held at Aspirational district of Haridwar. The bench was chaired by Honorable Member of NCPCR, Dr. R.G. Anand along with Mr. Deependra Kumary Chaudhary (IAS) and Mr. Mr. Senthil Avoodai K Raj S (IPS). In the beginning Honorable Member NCPCR addressed media representatives regarding the functioning of the Commission and the objectives of conducting such public hearings Nation-wide. After the media interactions round the hearing of complaints began as per the procedure of the Bench. A total 113 of complaints were received by the bench until 4 pm out of which all 51 complaints were heard by the Bench and on the spot, instructions were passed to the concerned departments in order to redress those complaints within a stipulated time frame. A graph below showcases the number of complaints received.

<b>S.NO</b>	<b>TOTAL NUMBER OF CASES</b>	<b>TOTAL NUMBER</b>
1	Cases heard by the Camp	51
2	Cases registered but not heard	62

3	TOTAL	113
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### Nature wise complaints as per CPCR Act, 2005

Complaints received in the camp are segregated based on the column chart focusing on five division of the Commission that comes under section 3 of CPCR Act, 2005. The Breakup as per division wise is mentioned below

Haridwar Bench	
Division	No. of complaints Received
Juvenile Justice	84
POCSO	2
Education	16
Child Labour	1
Health	10
<b>Total Number of complaints</b>	<b>113</b>
Total No. of Orders passed and on spot solution given	51

DISCLAIMER: The data presented above is the initial data as per the day of the Camp/ Bench.

### Nature of Complaints

- Cases related to Juvenile Justice were regarding improper recruitment of the staff of CWC, shortage of supportive staff in CWC and overall incapability of the CWC to deal with matters pertaining to children's rights, ensuring issuing of Aadhar card and Ration Card, Sponsorship to eligible children as per sec. 45 of the JJ Act and a complaint regarding harassment of children in a private child care institution was also registered.
- Majority of the complaints which appeared before the bench pertains to Education Department, were majorly focused on non-availability of basic amenities in the schools like poor toilet facilities, inadequate drinking water, lack of electricity, lack of boundary walls and gates etc., non-availability of government library.
- Cases related to Child Health revealed issues of disability and lack of issuance of certificates, which deprives the child from availing further medical benefits from concerned authorities.
- Cases pertaining to child labour were also produced before the bench. Major issues identified by NGO's and local department officials regarding children who were abandoned at the Ghats intentionally by the travelers from various affluent backgrounds.

### OBSERVATIONS

NCPCR conducted a National Camp at Haridwar successfully with the support of District authorities. As per

the guidelines of the Commission the district authorities conducted a few exercises to spread awareness about the camp. Officers of Haridwar also made arrangements for the NCPCR official's regarding their visits in the districts. Volunteers identified by the District Officials worked relentlessly on the day of the bench to ensure continuous flow of complaints to the bench, ensuring max redressal. Accessing the ground situation in Haridwar, a lot more complaints could have been generated if proper awareness was spread specially in the schools, villages and remote areas through Gram Panchayats, Block Development Officers and District Education Officer. Further, major indicators to be worked upon to ensure development in Haridwar, while safeguarding the rights of children are the following:

- Infrastructural gaps in schools related to toilet facilities, drinking water, electricity, boundary wall and ensuring complete safety of children at schools.
- The menace of inbound trafficked children for various purposes needs to be addressed with urgency, as many of them go unnoticed by the district authorities, making the susceptible for further exploitation.
- Children of child-care institutions specially missing children from other states are needed to be repatriated to their home states so that they can be restored with their families at the earliest.
- Proper communication channels and road infrastructure needs to be developed in the district to ensure accessibility to governmental establishments by the people living interior regions and vice versa.
- Proper functioning of Primary Health Care (PHC) and Community Health Care Centre (CHC)s in district needs to be ensured through availability of requisite staff in these centres and also by providing proper building and equipment.

### **Conclusion**

The 42<sup>nd</sup> camp of NCPCR held at Aspirational district of Haridwar was convened successfully achieving its aim of spreading awareness about the role and responsibilities of the Commissions and giving on the spot redressal to maximum number of complaints presented before the bench. A total of 113 complaints were received by the bench and 51 of them were heard by the Bench and as per the instruction of Honorable Member NCPCR, concerned department officials were asked to resolve the complaints in a time bound manner safeguarding the rights of children.

## ANNEXURE

S.No.	Name of NGO	Contact details
1.	Swami Narayan Sewa Mission Society	8171132225/9917606993 <a href="mailto:snsn.hdr2016@gmail.com">snsn.hdr2016@gmail.com</a>
2.	sabri bulbul dilshad ali trust	9012345665 <a href="mailto:sbdatrust@gmail.com">sbdatrust@gmail.com</a>
3.	Bharat Lok Sewa Sansthan	9358253214 <a href="mailto:blssindian@gmail.com">blssindian@gmail.com</a>
4.	ADARSH YUVA SAMITI	9719008423 <a href="mailto:ayushardwar@gmail.com">ayushardwar@gmail.com</a>
5.	Divine International Foundation	9897830393 <a href="mailto:info@difgroup.in">info@difgroup.in</a> , <a href="mailto:gagan.yadav0104@gmail.com">gagan.yadav0104@gmail.com</a>
6.	SOM FOUNDATION TRUST	9897283659 <a href="mailto:somfoundation79@gmail.com">somfoundation79@gmail.com</a>
7.	Ramraj Gramodhyog Seva Sansthan	9897211276 <a href="mailto:ramrajgramodhyog@yahoo.co.in">ramrajgramodhyog@yahoo.co.in</a>
8.	VARNIKA LALYAN GROUP OF EDUCATION INSTITUTE	9634776600 <a href="mailto:varnikalalyangroup@gmail.com">varnikalalyangroup@gmail.com</a>
9.	The Nature Foundation Society	9359848902 <a href="mailto:somesh65bhatnagar@gmail.com">somesh65bhatnagar@gmail.com</a>
10.	Happy Family Health Care and Research Association	9319622833 <a href="mailto:rkroorkee@yahoo.com">rkroorkee@yahoo.com</a>
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13.	OM AAROGYAM YOG MANDIR TRUST	9837611094 <a href="mailto:yogi.rajneeshji@gmail.com">yogi.rajneeshji@gmail.com</a>
14.	Abhi Prerna Foundation	9319041049/7017520247 <a href="mailto:abhiprernafoundation@gmail.com">abhiprernafoundation@gmail.com</a>
15.	Divya Pram Sewa Mission	9219692776 <a href="mailto:divyaprem03@gmail.com">divyaprem03@gmail.com</a>
16.	Hunar Bal Kalyan Evam Seva Samiti	9760916769/8958512778/8126329299 <a href="mailto:hbkessngo@gmail.com">hbkessngo@gmail.com</a>
17.	Madhuram The Cottate o Trust	8527213270/9654587083 <a href="mailto:madhuramtrust@gmail.com">madhuramtrust@gmail.com</a>
18.	Dev Bhumi Civil Society	9837971221/9837342284/7500078733 <a href="mailto:ash.gaur73@gmail.com">ash.gaur73@gmail.com</a>

