



CAMP/BENCH REPORT

WEST SINGHBHUM, JHARKHAND

10th August, 2019

**NATIONAL COMMISSION FOR PROTECTION OF CHILD RIGHTS
NEW DELHI**

Working Report

INTRODUCTION

Under the given mandate of taking complaints , suo- moto cognizance of matters and violation of child rights u/s 13 (1) j of the CPCRA Act 2005, the National Commission for Protection of Child rights (NCPCR) organised one day Camp at West Singhbhum on 10 August 2019.

The Bench was chaired by Shri Yashwant Jain, Honorable Member, NCPCR and Shri. Arva Rajkamal, District Commissioner, West Singhbhum. Total 29 officials from the various departments of the district were present during hearing throughout the day. Three NGOs also came to present their matters before the bench. The bench heard all the individuals who turned up with their complaints and given directions on the matters as per the priority. Following are the highlights of the Complaints



Before the Sitting of the Bench

Meeting with NGOs

A four member team of the Commission along with the designated district nodal officer, District Social Welfare Officer held a meeting with representatives of NGOs at District Collectorate of West Singhbhum on 08.08.2019. Total six NGOs which were working on child related issues in West Singhbhum district and also registered at NITI Ayog's Darpan Portal tuned up for the meeting. The team informed about the process and objectives of conducting one day sitting of the Bench.

Key Highlights from the NGO Meeting:

- Almost all the NGOs had shown their willingness for the activity of the Bench.
- Four NGOs were working for the health and education issues of children whereas two were

dedicated for child rights and child protection services.

- The main issues highlighted by the NGOs were infrastructural problems of schools, student drop out and drug abuse amongst children.

List of NGOs participated in the Bench

NGOS	Work Area	Whether listed at DARPAN portal of Niti Ayog
Bharat Kisan Sangh	Child Protection	No
Srijan Mahila Vikas Manch	Child Protection	No
Childline Chaibasa	Child Protection	No
IDF Plan India	Awareness Programme	Yes
Ekjut	Awareness Programme	No
Kisan Vikas Manch	Awareness Programme	No
Lok Seva Kendra	Health and awareness	Yes
Aadivasis Reformation and Welfare society	Welfare Programme	Yes
Akhil Bhartiya adivasi Vikas Mandal	Awareness generation	Yes
Naree Kalyan KendraChaibasa	Women issues	Yes
Intergated Tribal Development Society	Health	Yes
Kolhan Mahila Sangathan	Women Issues	Yes
Prabandh NGO SocialServices	Child related issues	Yes
Life AID	Child related issues	Yes

Meeting with other departments of the District:

A separate meeting was held with the department of police, child development, education and socialwelfare on the same day. The team interacted with the staff and officials and apprised them about purposeandobjectivesoftheBenchHearing.

Followingwerethemajorpointsofthemeeting:

- A senior official from the police department informed about the issue of child trafficking for the purpose of domestic help , lack of awareness and non reporting of cases of sexual abuse of children by the community people residing in thedistrict.
- To bring more issues from the community, the senior functionaries such as CDPOs and Supervisors of Integrated Child Development Scheme were motivated to reach out to the people at community level through AWWs / AWH and bring maximum issues before the bench.

Inspection of Institutions on Child Welfare:

Hospital Visit:

The team visited the Sadar Hospital, Chaibasa on 09.08.2019 and the adjoining training labs for the nurses of the hospital. The renovation work of the hospital was underway. It was very well equipped with all the necessary requirement and facilities for the patients. The old facilities provided at the



hospital were seen on the stage of change. It was clearly visible through the new sign boards, new OPDs, separate ward and treatment centre of elderly old age persons, water harvesting plant, development of a nearby waste land into vegetation field and additional of new technology and equipments, that medical facilities at the hospital were on very well focus. They were on a transformation stage and soon going to become a regular feature of the district medical services.

Malnutrition Treatment Centres:

Malnutrition Treatment Centre was a special facility with separate office space, four rooms, one kitchen and a Common Hall in Sadar Hospital, Chaibasa for the treatment of identified malnourished children. Total eighteen malnourished children were there at the centre with their mothers on the day of visit. They were given diet as per specific need of each child to improve their nutritional condition and the weight and body measurements were also done to monitor the improvement of each child. Dedicated team of nurses and staff was found at the centre on the day of visit.

The team also interacted with the mothers of children who were present at hospital. All of them conveyed their satisfaction for services and treatment by the staff at the MTC.

Visit to Baal Kunj (Children Home for Boys), Dilia Mircha Road, Chaibasa:

The team visited Baal Kunj, Children Home for Boys run by an NGO Bharat Kisan Sangh. Most of the children found during the visit were a group of siblings. Children were taught using LED screens. The kitchen space was not adequate, it was managed in an open space outside the class room. The Home was running with the capacity of two counsellors, one Supervisor, a care taker and a lady cook. On checking the records of the children, it was seen that all the children were kept in Home by the orders of CWC and their individual care plan was also made.

Total children present on the day of visit (26)

Visit to Observation Home for Boys, Dalmiya Mircha Road, Chaibasa:

The team interacted with the inmates of observation Home in the presence of the officials of the social welfare department, staff and teacher of the home. They were informed about the purpose of visit and were encouraged to report any case of abuse happening at the Home. The observation Home was having adequate infrastructure facility and a play ground for them.

Total children present on the day of visit 50 (Boys)

Visit to Chaya Balika Greh, DPS Inter College Building, Chaibasa

The team also made a visit to Srijan Balika Greh. The Home was functional on a top floor of DPS Inter College Building and children were accommodated in four rooms. Children were taught using large LED screens and were also engaged in various recreational activities such as knitting, craft making, dance and singing. A total number of 32 children were residing at the Home and all of them were found present at the Home during the visit.

The team interacted with the girls and informed them about the purpose of the visit. They were made aware about child rights and NCPCRs bench. The Children were seen satisfied and interactive.

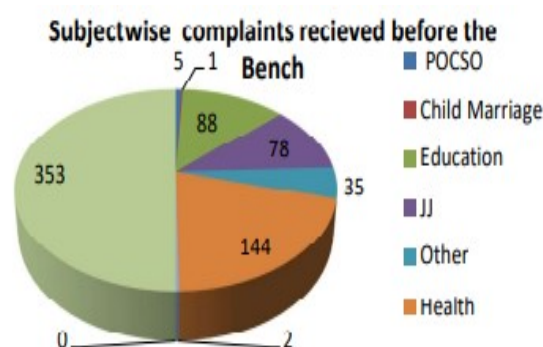
Total children present on the day of visit 32 (girls)

On the day of Sitting of the Bench

The Bench was chaired by Shri Yashwant Jain, Honorable Member, NCPCR and Shri. Arva Rajkamal, District Commissioner, West Singhbhum. Total 29 officials from the various departments of the district were present during hearing throughout the day. Three NGOs also came to present their matters before the bench. The bench heard all the individuals who turned up with their complaints and given directions on the matters as per the priority.

Highlights of the Complaint:

The below table clearly indicates the nature of complaints received before the bench under various heads/ subjects and the status of orders issued on the same. A maximum number of health related complaints (144) came before the bench followed by complaints on education matters (88), Juvenile justice (78) and others(35).



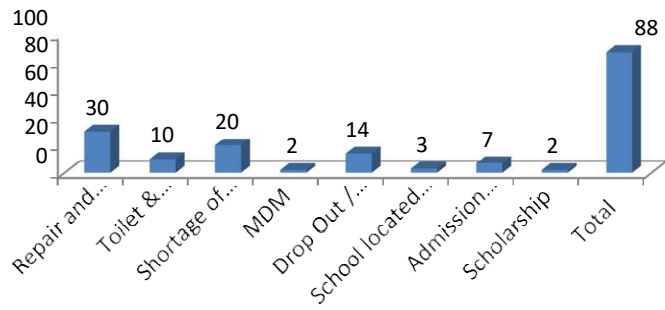
Nature of complaints	No. of Complaint in which order issued	No. of complaint in which order remaining	Total
POCSO	5	0	5
Child Marriage	1	0	1
Education	67	21	88
JJ	40	38	78
Other	6	29	35
Health	91	53	144
Child Labour	0	2	2
Psychology	0	0	0
Total	210	143	353

Note: The data presented in the report is the initial data as on the day of the Camp/ Bench.

Education:

Total sixty seven matters of education were heard by the bench. Maximum number of infrastructure related issues (30) Shortage of staff(20) drop out of children (14) and lack of toilet facility at the school were the major problems that came into light through the complaints.

Nature of complaints related to Education

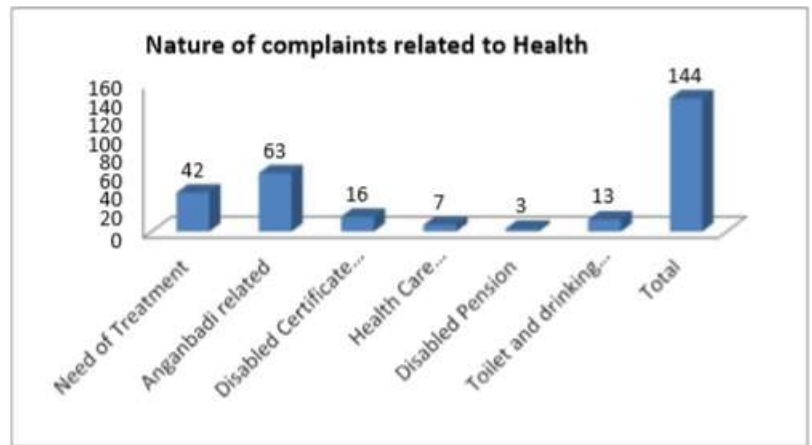


The Bench attempted to hear maximum number of cases, the orders were passed in total 67 cases amongst total 88 cases those came before the bench.

Education	Order issued	Order remaining
Repair and construction related	26	4
Toilet & Drinking water related	9	1
Shortage of teachers	20	0
MDM	1	1
Drop Out / Negligence of parents (Due to financial problem)	4	10
School located at a far place	3	0
Admission problem	4	3
Scholarship	0	2
Total-88	67	21

Health:

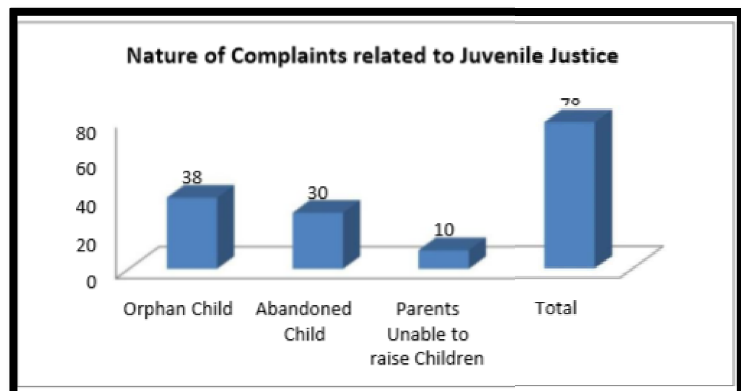
There were a huge proportion of complaints related to health care and services. Lack of infrastructure at anganwadi centers was reported maximum (63) followed by children in need of treatment (42), disable certificate related (16) and toilet and drinking water(13).



Health	Order issued	Order remaining
Need of Treatment	24	18
Anganbadi related	55	8
Disabled Certificate related	8	8
Health Care Center/doctor	4	3
Disabled Pension	0	3
Toilet and drinking water related	0	13
Total	91	53

Juvenile Justice:

As the figure clearly indicates that a total seventy eight cases of children care were heard. The issue of children being orphan was high as 38 complaints were received in this regard, thirty cases of abandoned children came up and ten issues were related to parents unable to feed and raise their children.



JJ-78	Order issued	Order remaining
Orphan Child	20	18
Abandoned Child	15	15
Parents Unable to raise Children	5	5
Total	40	38

POCSO and Child Marriage		
POCSO-5	Order issued	Order remaining
Rape, Rehabilitation & Compensation	5	0
Child Marriage (1)	1	0
Child Labour (2)	0	2

Complaint Analysis According to NITI Ayog Indicators :

In respect of Aspirational districts NITI Ayog has highlighted below mentioned indicators in respect of Health and Education :

Health Infrastructure

Health Infrastructure (NITI Ayog)	Complaints received before the Bench
<ul style="list-style-type: none"> • Proportion of Sub centres/ PHCs converted into Health & Wellness Centres (HWCs) • Proportion of Primary Health Centres compliant to Indian Public Health Standards • Proportion of functional FRUs (First referral units) against the norm of 1 per 5,00,000 population (1 per 3,00,000 for hilly terrain) • Proportion of specialist services available in District hospitals against 10 core specialist services 13.5 Percentage of 	Total one hundred forty four complaints were received in respect of Health related issues amongst which 63 complaints were related to Anganwadi infrastructure.

<p>Anganwadi centres/urban PHCs reported to have conducted at least one village health sanitation and nutrition day (VHSND) respectively in the last one month</p> <ul style="list-style-type: none"> • Proportion of Anganwadis with own buildings 	
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Education

Education (NITI Aayog)	Complaints received before the Bench
<ul style="list-style-type: none"> • Percentage schools with functional girls toilets • Percentage of schools with functional drinking water facility • Percentage of schools with functional electricity facility at secondary level • Percentage of elementary schools complying with RTE specified Pupil Teacher Ratio 	<p>Total eighty eight complaints in respect of education related issues were came before the bench. These covers a maximum number of infrastructure of schools , lack of toilet facility in school shortage of staff and other complaints such as MDM, dropout of children and distance / reach of school which are in ambit of RTE</p>

Observations:

- The Anganwadi workers of the district were self motivated. They not only brought many children and parents of the community to present their grievances before the bench but also supported them during the entire process of hearing.
- Maximum cases of disabled and cases of mentally retarded children came into light which indicates that child health and nutrition needs priority focus on children and expecting mothers.
- Many complaints related to Anganwadi Centres were heard, which clearly indicates the pathetic condition of infrastructure at Anganwadi centers of the district. The major steps need to be taken up to strengthen the specific nutritional services and other services at AWCs.
- A sense of responsibility for rearing children in required manner was found missing in the communities residing in the district. Huge number of mentally retarded children, Orphan and abandoned children may be considered as a challenge for the administration.
- Well resourced Health care centres and timely services needs to be ensured in the region.
- Many children dropout due to financial issues and for helping their families agriculture, the mid day meal programme may be reviewed for extending up to secondary level , considering nutritional status of children and their dropout rate.
- Agriculture needs a special focus in the region to ensure dependence of people on all kinds of local resources to feed their nutritional needs and improve their health.
- While many NGOs are registered at NITI Ayog's DARPAN portal very few were active on the ground as they were not able to bring complainants for the bench.