



CAMP/BENCH

Visakhapatnam, Andhra Pradesh

1st August, 2019

NATIONAL COMMISSION FOR PROTECTION OF CHILD RIGHTS

NEW DELHI

Working Report

INTRODUCTION

National Commission for Protection of Child Rights in continuation of its initiatives to cover all aspirational districts and to directly hear the complaints/grievances related to child rights violation conducted its 13th Camp at Zilla Parishad Hall, Visakhapatnam, Andhra Pradesh on 1st August, 2019. The camp was presided by D. R. G. Anand, honorable Member, NCPCR along with Chairperson & Members of Andhra Pradesh SCPCR, Joint Collector and Assistant Collector Visakhapatnam. The Camp was supported by various NGOs and stakeholders. The highlights of the Camp were:

- The camp received total 106 complaints and directions were passed on each complaint.
- Although, initially it was observed that the preparation of the camp was slow by district administration due to various reasons but on the day of the Bench District Administration performed sincerely.
- Information Education Communication (IEC) material on various child related issues and schemes was displayed.
- 8 Beautiful stalls show casing the services being provided by the various State departments such as WCD, Disability, Education, Child Labour, Childline, etc. and one staff from NGOs.
- The response from NGOs is appreciated. They provided their support at pre and post both levels of the camp, from awareness generation to, writing complaints, crowd management and other support.
- Action by the Police officer concerned on three complaints was taken on the spot and out of which one of complaint was resolved within 40 minutes of registration. The Member, NCPCR felicitated the concerned police officer for the same.
- A request to issue Birth Certificates to 170 children (poor, street, orphan, etc.) was taken up by the Bench and the District Administration positively responded on the same.
- Press conference by Member, NCPCR at 10:30 am highlighting the achievements of the camps/benches so far.

Before the Sitting of the camp

The team of NCPCR reached at the district on 29th July, 2019 to monitor the preparations made by district authorities.

Meeting with District Administration, Visakhapatnam on 29.07.2019.

The team conducted a meeting with Joint Collector, Assistant Collector and District level Officer such as Women Child Development, Labour, District Child Protection Officer , 2 NGOs, etc. and took a

feedback on the preparation done till date. The Joint Collector informed that he himself is nodal officer for the camp and District Collector is on leave for a week. Further, Joint Collector informed that a meeting with SCPCR, some NGO's and media was held on 26th July, 2019 for this camp. NCPCR team explained the procedure of Camp, use of publicity/awareness material and other modalities for the same. During the meeting, the Joint Collector ordered his team for preparation of press release, banners, holdings etc. Based on the requirements of the camp, the NCPCR team requested to change the venue (Collectorate) for the camp and it was decided that the team will visit Zilla Parishad Building for alternate venue. It was also informed that the District is expecting the visit of Governor Andhra Pradesh tomorrow i.e. 30th July, 2019. Since, Joint Collector was busy with lots of other work he appointed DCPO to assist the NCPCR team for the camp. Preparation of the Camp was as followed:

i) Visit to Zilla Parishad, Visakhapatnam on 30.07.2019

The NCPCR team along with District administration visited the Zilla Parishad Hall and finalized the venue for the camp.

ii) Meeting with Volunteers from NGOs on 30.07.2019

The NCPCR team took a meeting with 09 volunteers and explained them the whole process and their role & responsibilities during the camp. All volunteers were belongs to a nearby college and working under a Registered NGO name 'Generation Yuva', working for the upliftment of child beggars.

iii) Visit to Govt. run Shishu Greh (SAA), Visakhapatnam on 30.07.2019

The NCPCR team along with Project Director ICDS and DCPO visited the Govt. run Shishu Greh (SAA). During the visit, total 9 children (5 boys and 4 girls) were housed in this SAA. Out of which 3 children were children with special needs (CWSN). The Post of Manager is vacant since Feb, 2019. 1 social worker, 5 Aayas (3 for day and 2 for night), 1 Auxiliary nurse midwife (ANM) (for 12 hours a day 8 am to 8pm), 1 Guard, 1 Sweeper were available in the SAA. The details of all children were uploaded on the Carings portal. Adoption of two children (1 for inter country and 1 for intra country) is under process. It was observed that during last financial year, 10 children were given under adoption and till date around 100 children were successfully given for adoption. Records of follow-up visits made to families of children given for adoption were maintained. Majority of documents were found as per norms. The infrastructure of the SAA was found as per norm. However, the computer system during visit was not working and the social worker has to go to CDPO office for completing online work. Poster regarding NCPCR Camp was pasted in the SAA during the visit.

iv) Anganwadi Center on 30.07.2019

The team further visited the Anganwadi Center near (leprosy) basti. The Anganwadi was well decorated. It was informed by the Supervisor that all Anganwadis of the district were painted/ decorated by the MLA and CSR funds. Children were also provided uniform. Arrangements of imparted pre-school education were well in place. A special ready to eat nutritious food namely Amrutam was distributed to children. It was shared that all Pregnant and Lactating women had to come to the Anganwadi and ate their supplementary food in supervision of the Anganwadi teachers so as to ensure that it was consumed by right holder. Majority of records of the Anganwadi were maintained in the Mobile APP under Poshan Abhiyan. NCPCR team sensitized the women, Anganwadi supervisors, teacher and helper about the camp.

v) Visit to King George IV Hospital, Visakhapatnam on 30.07.2019

Further, the team visited King George Hospital and meet with the superintendent of the Hospital. It was shared by the doctor that all services were provided to the patients free of cost. The hospital is running with CSR funds. It didn't receive any grant from Government. The hospital staff was not aware about the NCPCR camp. The team explained the objective and details of the camp with Hospital staff and requested them to announce the same in all wards of the hospital in regional language. Since, it's a big hospital, a significant number of patients were from nearby State Odisha. The hospital has almost all the

vi) Visit to Govt. Children Home for Boys, Deenadayalapuram, Chinagahilimandal, Visakhapatnam on 31.07.2019

The CCI was running in a newly constructed building. Rooms, toilets, kitchen, etc. were as per the norms. Total 71 children were housed in the CCI at the time of visit as against its sanctioned capacity of 300 children. Out of which 37 children were from other states. All children were housed with the order of CWC. One child was above 18 years and was cognitively slow. The management committee was not constituted and the CCI had children committee. However, the Children committee was not fulfilling the average number of meeting as per section 40 of JJ Act, 2015. Some of the crucial posts were vacant as against its sanctioned staff capacity.

It was observed that 2 children were helping the cook in cleaning of meat and other cooking process. When probe the staff, they agreed that children helped the cook in cooking. Also, around 20 gas cylinders (LPG) were stored in the CCI where a concern of safety arises.

One child was suffering with chickenpox and staying alone in sick room so as to protect other children from this infection. The CCI had no bedding for children. Children use to sleep on

(dari) on floor. All children were provided 2 sets of seasonal clothes.

All children were being imparted age appropriate education in the CCI. Teachers from Education Department were deputed to teach the children. While interacted with children and staff, it was observed that a significant number of children were from other States and their parents/home addresses were traced. Due to non-availability of escort, these children were not rehabilitated/ reunited with their family/state. The CCI was covered under social audit being conducted by NCPCR in January, 2019. The records of the CCI were either not maintained or not updated. Space for indoor activities and Library was indeed there in the CCI. But it seems that library was not functional. The CCI had no proper boundary wall. It was located adjacent to a residential colony. Children were allowed for outdoor activities rarely.

vii) Visit to ZPH School-Thotagaruvu on 31.07.2019,

The team visited Zilla Parishad High School- Thotagaruvu (6th to 10th class). The school had more than 1700 students and 45 teachers. School building was insufficient for students, although construction of new classroom was also under process. Water and sanitation was observed fair in the school. Mid day meal was being provided to all the students. Women of SHG group cooks mid-day-meal in school kitchen. However, the hygiene in kitchen can be improved. Unit test was going on for some classes. During the visit, two incidents of corporal punishment were witnessed by the team NCPCR. Principal and teachers of the school were not aware about the NCPCR camp. The school got information about the camp 10 minutes before the NCPCR team reach at the school. However, NCPCR team sensitized students and teachers about the camp and child rights.

viii) Meeting with Non Governmental Organisations (NGOs) on 31.07.2019

Before the sitting of the Camp, NCPCR team held a consultation meeting with the NGO's on 31.07.2019 at conference hall, Collectorate, Visakhapatnam. The consultation meeting was chaired by Sr. Consultant (Legal), NCPCR. The team informed the respected NGO's about the NCPCR and the objective of conducting the Camp. Also, informed the NGO's about their responsibility in this whole process and requested them to bring complaints related to child rights violation on the day of the sitting of the bench. Total 08 NGOs participated in the meeting. The participation of the NGOs on the meeting chaired by NCPCR was observed. The district administration justifies the same by informing that the meeting with NGOs was already taken up the Joint Collector on 26th July, 2019. Most of the NGOs were from remote areas and due to which, it was not possible for them to travel that much on frequent basis. Other NGOs are creating awareness and they will report directly on

the day of Camp.

List of NGOs attended the meeting is enclosed Annexure-1.

ix) Meeting with District Official

Same day the NCPCR team held a meeting with officials of district administration and brief them about their role, responsibilities and expectations during the camp. Total 24 officials attended the meeting. They were also sensitized about the filling of the Registration format and submission column.

On the Day of Camp

- The NCPCR conducted its Camp at Zilla Parishad, Conference Hall on 1st August, 2019 from 9:00 am onwards. Honorable Member, Dr. R. G. Anand, NCPCR along with Joint Collector and Assistant Collector; Chairperson and Members of Andhra Pradesh SCPCR; and Senior Consultant, NCPCR were present on dais and took all complaints. As the registration was started, a press conference was addressed by the Member, NCPCR and briefed them about inspection visits carried out by NCPCR team and objective of NCPCR's Bench/Camp. The Commission received 106 complaints and all complaints were heard. The subject wise details of the complaints received by the camp are given below:-

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S.No	Subject	Total no. of Complaints
1	Education	43
2	POCSO	01
3	Juvenile Justice	24
4	Child Labour	09
5	Child Health	29
	Total	106

DISCLAIMER: The data presented above is the initial data as per the day of the Camp/ Bench.

x) Subject wise analysis of complaint

xi)

- 1) **Education: 43** complaints were registered on the day of the sitting of the bench. The complaints are further divided into 11 sections:-

Section	Nature of complaints	Total complaints
1	Cases related to accessibility to school/School in neighbor hood	04
2	Cases related to Infrastructural issue in School	27
3	School Bag Weight	01
4	Policy matters	03
5	Reopening of Port School	01
6	Corporal Punishment	01
7	Engaging children in school sanitation work	02
8	Request to provide escort for 10 th examination	01
9	Request to provide financial support for 3 children	01
10	Suggestion to allow children to wear civil dress not uniform	01
11	To implement RTE Act, 2009 in all schools	01
	Total	43

Analysis of Complaints

- Cases covers issues related to either non availability of school in neighborhood or long distance between school and residence.
- The bench/camp received **27** complaints which highlighted the infrastructural problems in schools like- non-availability of compound walls, damaged buildings in school, unavailability of water and toilet facilities, non-availability of separate toilets, damaged floors etc. It also includes non-availability of proper building of one Eklavya Residential Model School.
- Child Rights Protection Forum (CRPF), a NGO submits its request regarding excessive school bag weight.
- It covers request to provide education in mother tongue, include human rights in school curriculum and awareness regarding child education.
- An NGO request to provide financial support for education of 3 children.
- A child suffering from nerve problem requested to allot escort for 10th examination and other financial assistance.
- 01 Suo-Motu Cognizance of corporal punishment was taken up on the basis of NCPCR's team visit to ZPHS.

Juvenile Justice

Section	Nature of complaints	Total complaints
1	Request to provide wheel chair for a disabled child	01
2	Custody matter	01
3	Safety and protection issues of children/harassment of children by villagers /children beaten by grand-parents / CNCP child parents alcoholic/ children living near need protection against rash driving	06
4	Request for providing electricity and girls toilet in Railway colony	01
5	Missing children	01
6	Suggestion regarding establishment of Juvenile Welfare and Women and Child Welfare society	01
7	Policy matter 1. Operating DCPU as per the JJ and include them in one department 2. Provide Reservation to orphan children in educational institution	02
8	Request for establishment of Judicial Advisory Committee for proper maintenance of Govt. run Homes for orphans.	01
9	Request to trace parents of children rescued by Railway Childline	02
10	Request to inquire into matter of suicide (1 case of Odisha)	02
11	Shortage of staff/ lack of basic facilities in CCI/Unauthorized construction near CCI	03
12	Awareness regarding child marriage	01
13	Request to provide Birth Registration Certificate to 170 child beggars	01
14	Adoption	01
	Total	24

2) POCSO

Only one case of POCSO was received during the bench by an NGO. The FIR was already lodged in the matter but the complainant is not satisfied with the investigation done by the police Department.

3) Child Health

Section	Nature of complaints	Total complaints
1	Lack of infrastructure facility in Anganwadi's/ no electricity/absence of pucca building/ building under construction/ lack of hygiene	15
2	Anganwadi teachers not performing her duties properly	01
3	Plea to provide basic facility, sanitation to the community hall existed at Gajawaka/ Health issues causing to children due to lack of sanitation	02
4	Children enrolled in Anganwadi center at Muliyalgaligu village are of ill health	01
5	Parental alienation syndrome among kids	01
6	Requirement of Psychiatrist and Vitamin-D deficiency in children	02
7	Improvement of quality of rice in Anganwadi	01
8	Request to allot a new Anganwadi	03
9	Request to provide land for Anganwadi	01
10	Request for Medical facilities in Tribal hospital	01
11	Request to issue Disability Certificate	01
	Total	29

4) Child Labour

Section	Nature of complaints	Total complaints
1	Establishment of Child Labour Advisory Board/ District Level Task Force	3

2	Complaint about cases of child labour in a particular area/ Bheemili, Anandapuram,	2
	Tagarapuvalasa & Padmanabham	
3	Request to release funds from Labour Department to children below 14 years who are working as child labourers.	1
4	Complaint against children cleaning classrooms	2
5	Request to generate awareness about child labour	1
	Total	9

Complaint Analysis According to NITI AAYOG INDICATORS

The National bench of NCPCR is being conducted in those districts which are declared 'aspirational' by NITI Aayog. The Niti Aayog analysed these districts based on 49 indicators segregated in five sectors- Health, Education, Agriculture & Water Resources, Financial Inclusion and Basic Infrastructure. NCPCR has a mandate to take complaints in the matters related to child rights violations. Therefore, the commission has placed its focus on three key sectors- Education & Nutrition Focusing on the Facilities provided to children.

Subject	Indicator	Complaints received
Health	Proportion of Anganwadis with own buildings	4 related to allotment of new anganwadi or land for anganwadi. In addition, 16 complaints were related to lack of infrastructure facilities, AWC worker not performing her duties, etc.
Education	Percentage of schools with functional drinking water facility	27 complaints related to lack of infrastructure in schools.
	Percentage of schools with functional electricity facility at secondary level	

After the Camp:

During the camp, some NGOs reported that while mobilization they have observed cases related to child rights violation in tribal areas but due to long distance those tribal people were not able to attend the camp and they didn't send their representation for redressal. The team NCPCR decided to visit the said tribal area on next day.

xii) Visit to Tribal areas on 02.08.2019

Two team Members visited the tribal belt of Visakhapatnam i.e, Araku Valley and inspected:

- *Yenda Palliwvalasa Anganwadi centre*, Araku Valley, Visakhapatnam. There were 15 children and all registers were found as per the norms.
- *Nirmala girls Children Home CCI* Araku Valley, Visakhapatnam. On the visit, it was found that girl children of children home were in schools. No violations were found.
- *A.P.T.W.R. School (Boys)*, Araku Valley, was a Tribal Welfare Ashram for boys for tribal children. It was a good school with 100 to 150 students. The team attended school assembly and aware them about Child rights CHILDLINE number 1098 and about role of NCPCR.
- *Primary Heath Centre Gannela*, Primary Heath Centre was found satisfactory.
- *Govt Tribal Welfare Ashram (Girls) Gannela* Arakuvally was a Tribal Welfare Ashram for girls. The team aware the students about Child rights CHILDLINE number 1098 and NCPCR.

xiii) Visit to Government Special Home & Observation Home cum Place of Safety for Girls, Chingadhili, Visakhapatnam on 02.08.2019

- Two team Members of NCPCR visited the above mentioned CCI for Girls. The CCI was located in an old building with an approved capacity of 300 children. On the day of visit 65 girls (64 girls in Children home and 1 girl in Observation Home) were housed in the CCI. All girls were above 10 years of age and 5 girls were above 18 years old. All girls were housed with the order of CWC except one girl who was rescued from railway station a day before the visit. Attendance of children, menu and daily routine were properly displayed in the home. The Home had only 2 vacant positions against the total 22 sanctioned positions.
- The CCI had a Medical Officer and all records pertain to medical health check- up of girls were available. Two girls were under psychological treatment from a nearby govt. hospital. Hygiene and sanitation condition in the home was maintained satisfactorily.

- During the visit, girls were playing under the supervision of PT instructor. It was observed that girls from 7 different Districts were housed in the CCI. 9 girls were from other States housed in the CCI and in absence of escort from State Department girls were yet to be restored.
- It was informed by the staff that a vocational course of cutting and tailoring will be started from 6th August, 2019 with the support of an NGO (Rotary Club). All the material and sewing machines related to the vocational course were received in the CCI. It was informed by the social worker that she was aware about the NCPCR camp and she also visited the same.

Observation of the Officials

The Commission received full support from the district officials from 29th July, 2019 onwards and on the day of Camp. However, prior to that all communications were sent to the District Officials but nothing much has been done on their part. The awareness and publicity from the part of district administration was weak. The officials from Greater Visakhapatnam Municipal Corporation (GVMC) were absent on the day of camp. However, the district officials helped the NCPCR team, and provided all the necessary support on the day of camp.

Observation of Andhra Pradesh SCPCR

The whole team of APSCPCR was present on the camp and provided their full support to team NCPCR in terms of helping them in translation/communication with the complainant and district administration, writing judgments, etc.

Observation of the NGOs

Before the camp, NCPCR communicated to 147 Non-Governmental Organizations registered on NITI Aayog's NGO Darpan portal and working on child related issues in the district about the objective of conducting the camp by sending letters. Subsequently, NCPCR team made telephonic follow up calls to all of them. However, the numbers of NGOs in the preparatory meeting were less but on the day of Camp the number of NGOs attended and supported the Camp were comparatively more. Majority of complaints were the result of community mobilization by the NGOs. The list of NGOs provided support in the camp is annexed at annexure-1.

Outcome:

The National Camp of NCPCR was conducted successfully in Visakhapatnam, Andhra Pradesh. NCPCR registered and passed orders on all 106 complaints received during the camp. The Commission received an overwhelming support and participation from the NGOs. The complaints pertaining to various issues related to Child Rights were registered. The volunteers apart from the District Administration helped in running the proceedings of the Camp smoothly. The School Teachers, People from NGO/ Childline were there to help the complainant, from registering the complainant to helping them write the complaint etc.

Below mentioned are few major observations on violation of child rights which need to be taken up on priority basis to improve the status of child rights in the District:

- Although Anganwadis were there in the district but there is an urgent need for infrastructural up gradation in tribal belt areas and adjacent blocks of Visakhapatnam.
- Significant numbers of children from other states were residing in the CCIs of Visakhapatnam. These children need to be immediately provided escort to transfer them or reunite them to their families or CCIs of their Home State for their betterment.
- It was brought up to the notice of the Commission that in Visakhapatnam, there is an issue of division of duties and areas in DCPU. Some of the DCPOs are under Department of State WCD and some are under Juvenile Welfare department. Therefore, the dispute of area division and work profile of DCPOs resulting into non active participation of DCPOs to serve the children.
- Issues of lack of basic infrastructure facilities such as toilet facility, drinking water, compound wall, etc need to be addressed on priority basis. As majority of cases in education section were belongs to this.
- Awareness Generation activities on Child Marriage and Child Labour need to be conducted in tribal areas of Visakhapatnam such as Arukuvalley.
- Establishment of Child Labour Advisory Board/ District Level TaskForce.

Annexure-2

List of NGOs who supported during the Camp

S.No	Name of NGO	Contact No
1.	Srарvanti	9491453202
2.	Nature	7382561322
3.	Childline	
4.	Generation Yuva	9989591379
5.	World Vision	7075656259
6.	Pratham	7036930564
7.	Gram Swarajya Samiti (GSS)	9533442029
8.	RDSSS	8309722568
9.	Dimsha Foundation	9491839263
10.	GHTDS	8500959837
11.	IHRA (Human Rights Association)	9000266919
12.	SEES	944189956
13.	Girimitra	9441644822
14.	Ashreya Charitable Society	917735453
15.	Centre for Human Activity in Rural Development (CHARD)	944045153

Glimpse of the Visit

1. Meeting with District Administration



2. Inspection Visits



3. Day of Camp





4. Visit to Aruku Valley

