

**Standard Operating Procedure (SOP) for Railways to ensure care and protection
of children in contact with Railways**

NCPCR's quick monitoring format

Name of station: Chhatrapati Shivaji Terminus – Mumbai

PART-A

11-08-2016

Month	No. of children rescued	No. of children produced before CWC	Present status of children produced before CWC	
			in CCIs 3 (a)	Restored 3 (b)
	1	2	3	
August, 2015	20	12	0	20
September, 2015	18	11	2	16
October, 2015	33	16	2	31
November, 2015	24	24	6	18
December, 2015	27	27	12	15
January, 2016	16	16	11	5
February, 2016	41	39	26	15
March, 2016	39	31	20	19
April 2016	39	38	18	20
May 2016	46	46	33	13

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PART-B

Station Name	Status of Child Help Group	Child Help Kiosk/ Help Desk set-up	Telephone facility (1098)	Free Toilet facilities	Using Station imprest	Periodic announcements over the public address system	Briefing of GRP/RPF personal	Awareness programs amongst stakeholders (In Nos.)	Registers maintained by the SS/SM
31st Dec, 2015	No	Yes	No	Yes	No	No	Yes	Yes	No
31st Jan, 2016	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No
29 th Feb, 2016	Yes	Yes	Yes	Yes	Yes	No	Yes	No	Yes
31st March, 2016	Yes	Yes	Yes	Yes	Yes	No	Yes	No	Yes
30 th April, 2016	Yes	Yes	Yes	Yes	Yes	No	Yes	No	Yes
30 th March, 2016	Yes	Yes	Yes	Yes	Yes	No	Yes	No	Yes