



# **CAMP/BENCH REPORT**

## **NARMADA GUJARAT**

**13<sup>th</sup> September, 2019**

**NATIONAL COMMISSION FOR PROTECTION OF CHILD RIGHTS  
NEW DELHI**

*Working Report*

## **INTRODUCTION**

National Commission for Protection of Child Rights in continuation of its initiatives to cover all Aspirational districts and to directly hear the complaints/grievances related to child rights violation conducted its 27<sup>th</sup> Camp at Chhotu Bhai Purani Hall, Rajpipla Narmada, Gujarat on 13<sup>th</sup> September, 2019. The camp was presided by D. R. G. Anand, Member, NCPCR along with District Collector and Residential District Collector of Narmada. The Camp was supported by various NGOs and stakeholders. The highlights of the Camp were:

- The camp received total 315 complaints and directions were passed on 188 complaint.
- The preparation of the camp was good by district administration.
- Information Education Communication (IEC) material on various child related issues and schemes was displayed outside the Camp premises.
- The response from NGOs was appreciated. They provided their support at pre and post both levels of the camp, from awareness generation to, writing complaints, crowd management and other support.
- Aadhaar enrolment camp was also conducted at the camp venue.
- Income Certificate was issued to 3 children on the spot.
- Press Conference was lead by Honorable Member, NCPCR at 10:30 am highlighting the achievements of the camps/benches so far.

## **BEFORE THE SITTING OF THE BENCH**

### **Meeting with Volunteers**

The NCPCR team took a meeting with government school teachers who were deployed as volunteers for the Camp by District Authorities. Around 35 teachers participated in the meeting. The NCPCR team explained them the whole process of camp and their role & responsibilities during the camp. The volunteers also practiced filling up of registration sheet for the camp.

### **Meeting with Non Governmental Organisation (NGOs)**

Before the sitting of the Camp, NCPCR team held a consultation meeting with the NGO's at conference hall, Collectorate Narmada. The NCPCR team informed the respected NGO's about the NCPCR and the objective of conducting the Camp.

Also, informed the NGO's about their responsibility in this whole process and requested them to bring complaints related to child rights violation on the day of the sitting of the bench. Total 20 participants from various NGOs participated in the meeting. During the meeting, it was informed by the Project Officer, Reliance NGO that they have reached to more than 1 lakh people about the NCPCR Camp and child rights issues. List of NGOs attended the meeting is enclosed Annexure-I.

### **Meeting with District Official**

The team conducted a meeting with District level Officer such as Women & Child Development, Labour, Health, Education, District Child Protection Officer, etc. Additional District Collector was also present during the meeting. The participants were made aware about their role and responsibilities during the camp.

### **Inspection of Institutions Related to Child Welfare in Narmada District**

Field visits to Anganwadi centres and Child Malnourishment Treatment Centre (CMTC) and schools were conducted on 12/09/2019. NCPCR team was accompanied by an officer from District Child Protection Unit (DCPU). The objective of conducting the inspection was to review the performance and standards of the facilities provided to the children in Anganwadi centres, schools etc. and simultaneously take suo-motu cognizance on the matters pertaining to child rights violations in these institutes.

### **Anganwadi No.1, Code 5, Rajpipla, Narmada**

Based on the visit of the NCPCR officials dated 12/09/2019 to Anganwadi No.1, Rajpipla, Narmada, the Anganwadi was observed. The infrastructure of the Anganwadi was not up to the mark. The walls and ceiling had paint peeling off it and appeared to be devoid of proper maintenance. There were 36 children availing pre-school services and a total of 56 children were enrolled. Several inadequacies were observed in IEC material. Toys were stacked in one place and lacked age- appropriate materials. The scale for measuring children's height, weight etc. was also missing. The Anganwadi worker had not yet received training in ICDS-CAS. Furthermore, there was very poor sanitation in toilet. It was situated alongside the adjoining wall which was exterior to the Anganwadi centre, thereby making it almost inaccessible for children to use it. Furthermore, the board of Anganwadi was not present with proper address.

**i. Child Malnourishment Treatment Centre (CMTC)**

Based on the visit of the NCPCR officials dated 12/09/2019 to Child Malnourishment Treatment Centre (CMTC), it was observed that centre was insufficient, ill-maintained and lacked proper hygiene and sanitation. However, most of the basic amenities, equipments and other operational facilities were present in the premises. The medical treatment and management used for screening of Severely Malnourished (SAM) and Moderately Malnourished (MAM) children were present. Equipments for weight, height, MUAC, clinical infections, anemia, vitamin deficiencies etc were available. Furthermore, basic equipments and facilities of kitchen, bedding, refrigerators, toys, mattresses, chairs and baby blankets among other relevant items were also available. However, the condition of blankets and beds seemed unhygienic. Most of the staff was also deputed including medical officer, nutritionist, Auxiliary nurse midwife (ANM), cook-cum-caretaker etc. proper registers for admission and discharge were also maintained.



**On the Day of Camp**

The NCPCR conducted its Camp at Chhotu Bhai Purani Hall, Rajpipla, Narmadaon 13<sup>th</sup> September, 2019 from 9:00 am onwards. Dr. R. G. Anand, Member, NCPCR along with Joint Collector and Residential District Collector, Narmada; Senior Consultant, NCPCR; Civil Judicial Magistrate- Narmada; etc were present on dais and took the complaints. Before starting the proceedings of the Camp, a press conference was addressed by the Member, NCPCR where he briefed the press about inspection visits carried out by NCPCR team and objective of NCPCR’s Bench/Camp. The Commission received **315** complaints and directions were passed on **188** complaints. The subject wise details of the complaints received by the camp are given below:-

S.No	Subject	Total no. of Complaints
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<b>1</b>	<b>Education</b>	<b>155</b>
<b>2</b>	<b>POCSO</b>	<b>02</b>
<b>3</b>	<b>Juvenile Justice</b>	<b>107</b>
<b>4</b>	<b>Child Psychology</b>	<b>02</b>
<b>5</b>	<b>Child Health</b>	<b>49</b>
	<b>Total</b>	<b>315</b>

DISCLAIMER: The data presented above is the initial data as per the day of the Camp/ Bench.

i) **Subject wise analysis of complaint**

1) **Education:**

<b>Section</b>	<b>Nature of complaints</b>	<b>Total</b>
		<b>complaints</b>
1.	Lack of basic facilities including toilet facility/drinking water/rain water from roof/leveling of playground/electricity irregular/sports material/	11
2.	Issue of electrical current passes through compound wall in school	1
3.	Lack of facilities in hostels for boys/Bed not available/suggestion for provide beds and benches in hostels	5
4.	Request for new school building/lack of class rooms	5
5.	Sponsorship/Scholarship/Made mistake in online scholarship wanted to correct the same/to the mode of applying scholarship (online to manual)	8
6.	Required self Defence training/women safety in Ashramshala – Malsamot	2
7.	Request to provide updated computer education in school (Want to study windows instead of UBUNTU) Request to teach multimedia	8
8.	Transport facility, rain & flood affected area needs transport /provide driver for transportation	13
9.	Required cycle under SadhanaYojana or SaraswatiSadhana/ cycle for boys also	8
10.	Request to provide school uniform/increment in uniform assistance o extend this benefit for private schools students/	13
11.	Required science lab in school	1
12.	Expectation for a good school	1

13.	Required career guidance in school/Medical line	10
14.	Request for permanent teachers/women teacher/ computer teacher/chemistry teacher/School counselor	8
15.	RTE Admission (EWS)	2
16.	Mid Day Meal related issues,/ provide chapatti and dal in MDM/Provided MDM to children above 8 <sup>th</sup> class / request to change the menu/	20
17.	Required new primary school/New school	4
18.	Required personal computer, tablets, graph book, notebooks, text books, rain coat, umbrella,	10
19.	Request to lessen the extra activities of school as it affects the studies	1
20.	Request to exempt prospectus fee/application fee/board exam fees/etc for boys also as relation provisioned for girls	10
21.	Teachers engaged in meetings/training/election/ other work affects studies/Rallies	4
22.	A child suffering from 80% disability wants admission in 9 <sup>th</sup> standard	1
23.	Use of school premises for election	1
24.	Request to reduce strength of students in class from 60 to 40 students	2
25.	Request to reimburse fare expenses in Khel Mahakumbh	1
26.	Attack of wild animals while going to school	1
27.	UID number not generated	1
28.	Request to provide School Leaving Certificate	1
29.	Request to arrange board exam centre in nearby school	1
30.	Request for change of school timing	01
	<b>Total</b>	<b>155</b>

## 2) Juvenile Justice

Section	Nature of complaints	Total complaints
1	Request to provide free Bus Pass to students	09
2	Request to provide Adhaar card/Correction in Adhaar card/Linkage of Adhaar& Bank Account	12

3	Lack of Transport facility/Bus services/Request to start bus route etc.	27
4	Request regarding Bank Accounts opening/correction	13
5	Request to repair/construct roads in villages	12
6	Matters related to hostels	08
7	Income/Caste/Birth certificate	08
8	Non availability of electricity facility	03
9	Other: Request to provide internet connection in the area (remote area)/ BPL ration Card/ Scholarship/ Construction of toilets	15
	in village/free bicycle/ Life insurance/etc.	
	<b>Total</b>	<b>107</b>

### 3) POCSO

Two cases related to POCSO Act, 2012 were received during the camp.

### 4) Child Psychology

Two cases related to Child Psychology were received during the camp.

### 5) Child Health

Section	Nature of complaints	Total complaints
1	Infrastructure facilities & Pediatric Ward in Govt. Hospital	01
2	Sanitation & Hygiene issue in village/residential locality affecting child health/Lack of Toilets	05
3	Quality of mid-day meal & Linkage with Akshay Patra Scheme to avoid malnutrition	01
4	Non-availability of sanitary pad in school/Disposal of Pads/	07
5	Request for Anganwadi Workers in Village (ICDS)/Lack of Infrastructure in AWCs/	09
6	Request for free Medical aid to children from weaker section/ Request for Health Camp for disabled children/ Health Camp for Sickle Cell disease	08

7	Extension of Medical facilities at school/health check-up programmes	06
8	Matters related to Primary Health Centres/ Civil Hospital	05
9	Extension of Dudh Sanjivai Scheme & related matters	02
10	Disability Certificate for Physically handicapped	02
11	Linkages with SablaYojana	01
12	Facilities in Bal Sewa Centre	01
13	Primary Health Services	01
	Total	49

### Complaint Analysis According to NITI AAYOG INDICATORS

The National bench of NCPCR is being conducted in those conducted which are declared 'Aspirational' by NITI Aayog. The Niti Aayog analysed these districts based on 49 indicators segregated in five sectors- Health, Education, Agriculture & Water Resources, Financial Inclusion and Basic Infrastructure. Since NCPCR has a mandate to take complaints in the matters related to child rights violations. Therefore, the commission has placed its focus on two key sectors- Education & Nutrition Focusing on the Facilities provided to children.

Subject	Indicator	Complaints received
Education	Percentage of schools with functional drinking water Facility	11 cases related to lack of drinking water facilities/ functional electricity etc.
	Percentage of schools with functional electricity facility at secondary level	
	Percentage of elementary schools complying with RTE specified Pupil Teacher Ratio	8 cases related to lack of Teachers
Health	Proportion of Anganwadis with own buildings	9 cases related to Lack of infrastructure in AWCs
	Proportion of Primary Health Centres complaint to Indian Public Health Standards	7 cases related lack of infrastructure in PHC /Government hospitals

**Outcome:**



The National Camp was conducted successfully in Narmada Gujarat. NCPCR registered **315** complaints and directions were passed **188** complaints. The Commission received an overwhelming support and participation from the NGO's as well as District Administration. The Complaints pertaining to various issues related to Child Rights were registered. The School Teachers were deputed as volunteers; they helped in running the proceedings of the Camp smoothly. Narmada has 562 villages and 222 villages Panchayat spread in an immense geographical area. It was observed that the district administration has created awareness on large scale but the message was not communicated clearly to the children. The nature of complaints varies as it included other issues which are not related to child rights violation.

Below mentioned are few major observations on violation of child rights which needs to be taken up on priority basis to improve the status of child rights in the District:

- Infrastructure facilities should be improved on immediate basis such as roads in village areas, community toilet, transport, etc.
- Basic infrastructure in schools needs to be upgraded. Also, the menu of mid day meal should be revised according to the requirement of the children.
- A good number of demands to provide the services/benefits of government schemes to male students without biasness of gender were received. Schemes like Sadhana Yojana or Saraswati Sadhana, scholarships, exemption in prospectus or board exam fee etc may also be provided to male students.
- Need of Inter departmental convergence was also felt.
- In the era of Digital India, some areas of the district are not having telecom facilities especially internet connection, it should be improved so as to enable the children of these areas to avail the services of scholarships which are now in online mode only.
- Camps for Bank account opening, Aadhar card enrollment, Birth/Cast certificate, Health check-up needs to be conducted by the District Administration.
- Iron and calcium supplement to be provided to the children.
- CSR may be approached to provide sanitary pads to school going girls.

ANNEXURE-H  
Narmada Cug's of .  
NCPOR (Narmada) 2019/2020 till 11/9/2019 ( NCO meeting )  
11/9/19

Sl. No.	Company Name	Address	Phone No.	Signature	Remarks
1.	श्री. अशोक शंकर प्रसाद शर्मा	क. अशोक शंकर प्रसाद शर्मा, अशोक नगर, अहमदाबाद-380001	9128664354		
		अशोक नगर, अहमदाबाद-380001	8128664354		
		अशोक नगर, अहमदाबाद-380001	9128664354		
		अशोक नगर, अहमदाबाद-380001	8128664354		
2.	श्री. अशोक शंकर प्रसाद शर्मा	अशोक नगर, अहमदाबाद-380001	9927000083		
		अशोक नगर, अहमदाबाद-380001	9065992666		
3	श्री. अशोक शंकर प्रसाद शर्मा	अशोक नगर, अहमदाबाद-380001	9128664354		
4.	श्री. अशोक शंकर प्रसाद शर्मा	अशोक नगर, अहमदाबाद-380001	9927000083		
5	श्री. अशोक शंकर प्रसाद शर्मा	अशोक नगर, अहमदाबाद-380001	9927000083		
6	श्री. अशोक शंकर प्रसाद शर्मा	अशोक नगर, अहमदाबाद-380001	9927000083		
7	श्री. अशोक शंकर प्रसाद शर्मा	अशोक नगर, अहमदाबाद-380001	9927000083		
8	श्री. अशोक शंकर प्रसाद शर्मा	अशोक नगर, अहमदाबाद-380001	9927000083		

श्री. अशोक शंकर प्रसाद शर्मा (Childing) → Andolani vikas trust  
 ? Reliance foundation → Navjivan Andolani khatola  
 ? Reliance foundation

NCPDR વિદેશી રજીસ્ટ્રેશન સીટ તા.૧૧/૦૯/૨૦૧૯

ક્રમ	સંસ્થાનું નામ	અધિકારીશ્રીનું નામ	મોબાઇલ નંબર	સહી	રિસર્વ
૧	બી. ડી. સી. આર્ટિસ્ટીક એજ્યુકેશનલ સેન્ટર પ્રાઇવેટ લિમિટેડ સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૭૨૭૬૩૩૧૧	[Signature]	
૨	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૭૦૧૬૫૦૮૫૨૭	[Signature]	
૩	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૪૨૭૫૮૨૯૩૩	[Signature]	
૪	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૮૨૫૩૭૪૦૩	[Signature]	
૫	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૮૩૫૫૮૩૧૦૧૮	[Signature]	
૬	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૮૫૫૫૮૦૧૨૨૫	[Signature]	
૭	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૮	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૯	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૧૦	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૧૧	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૧૨	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૧૩	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૧૪	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	
૧૫	સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી સાઉથ આસ્ટ્રેલિયા ગર્મન્ટી	બી. સી. મોરારીયા	૯૫૫૫૮૦૧૨૨૫	[Signature]	

Annexure- II

**Attendance of Officials**

<b>S.No</b>	<b>Officials attended the Camp</b>
1	District Collector – Narmada
2	Additional District Collector cum Nodal officer
3	Nodal Officer SJPU cum Dy.s.p
4	District planning Officer- Narmada cum Ass. Nodal officer
5	Tribal sub plan officer – Narmada
6	JJB Chairman & Members – Narmada
7	CWC Chairman & Members - Narmada
8	District Primary Education – Narmada
9	District Education Officer – Narmada
10	TalukaDevelopment Officers – Nandod, Dediypada, Tilakawada
11	Program Officer - ICDS – Narmada
12	Chief Medical Officer – Narmada
13	District Legal Service Authority - Narmada
14	District labor Officer – Narmada
15	District Social Defense Office- Narmada cum Ass. Nodal officer
16	District Child protection officer – Narmada cum Ass. Nodal officer
17	District Social Welfare Officer Sc ,St,Obc - Narmada
18	Principal - Diet – Narmada
19	Representative From DRDA - Narmada
20	Civil Surgeon & Staff – Narmada
21	S.T.Depo Manager – Narmada
22	Child line- Narmada
23	Gujarat Electric Board. – Narmada
24	District employment officer – Narmada – Narmada
25	Aadivasivikas Trust – Sagabara (NGO)
26	Loksahayog Trust – Mankadaamba, Garudeshvar.(NGO)